

**Performance Enhancement Group**  
**November 19-21, 1997**  
**Room N-4437, Frances Perkins Building**

**PROPOSED BENCHMARKING PROCESS**

- Tier I Measures fall logically into 3 groups

<u>Tax/Cash Mgmt</u>	<u>Benefits</u>	<u>Appeals</u>
1st Pay Timeliness Clearing Acct	LA Timeliness	Deposit to
Adjudication Timeliness Clearing Acct	HA Timeliness	Transfer from
Nonmon Quality Determinations	LA Quality	Timely Status
Determinations		Quality Status

- Solicit Federal/State Members for Workgroups in each area; task each to analyze and recommend proposed minimum levels (1/98--6/98)
- PEG would review product of workgroups, weigh cumulative burden; and develop final recommendation (6/98--8/98)
- Develop & Publish FRN for full system comment (8/98--10/98)
- Hold discussion workshop at 1998 UI Directors' Conference (11/98)
- Comments due to FRN (12/98)